

EYLEA® (aflibercept) Injection: Delivery and Storage Considerations



Watch for deliveries

EYLEA® (aflibercept) Injection is shipped in an insulated box with gel packs sufficient to keep its temperature at 2-8 degrees centigrade for at least 24 hours from the time it leaves the distributor. Deliveries usually arrive by 10:30 am – ensure staff is watching for the package.



Inspect and unpack

Deliveries to the office location should be immediately inspected for damage, opened, unpacked, and contents placed into the office's Medication Refrigerator. Promptly report any delivery damage to distributors.



Rotate stock

When placing EYLEA into the Medication Refrigerator, it is a good idea to inspect current stock, including expiration dates, and to rotate the stock. Use stock with the closest expiration date first.



Monitor and protect

To best protect your EYLEA inventory, refrigerators should have temperature monitoring and alarm devices for deviations. Calibration of refrigerators is also a good practice. Because power outages may occur without warning, consider the use of a back up generator.

www.EYLEA.COM

EYLEA®
(aflibercept) Injection



Product Return Information

In the event EYLEA is rendered unusable after purchase, product may be returned to Regeneron and replaced in certain circumstances

Returns are subject to adherence to Regeneron policies and procedures regarding the return of product and Regeneron's right, in its sole discretion, to deny replacement when misuse is suspected.

All product should be returned as a condition of replacement*

Product Return Procedure

- 1** → **Contact EYLEA4U®, 1-855-EYLEA4U (1-855-395-3248) and select Option 3**
- 2** → **Complete the Return Product Eligibility Certification form in its entirety and return with the following:**
 - a. Proof of Purchase for units being returned
 - b. In the case of broken vial(s), pictures documenting the damage
- 3** → **Completed forms and supporting documents may be faxed to (615) 827-0164 or e-mailed to return@regeneron.com**
- 4** → **Hold/quarantine the product to be returned and follow instructions in product retrieval kit**
- 5** → **Once approved, replacement product ships within 1 business day of approval**

*Broken vial(s) do not have to be returned, but pictures documenting the damage should be submitted. Subject to certain exceptions in accordance with Regeneron policy.

For returns of expired product or product damaged in shipment, please contact your distributor

For product complaints, please call EYLEA4U at 1-855-EYLEA4U (1-855-395-3248) and select Option 3

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